SILVERENGINE

EWSD Health Check

PRODUCT OVERVIEW

At present, many telephone switches that are based on the EWSD technology have been in use for more than 20 years and will continue to be used up to a detachment by VoIP solutions, especially for business customers with PBXs.

The EWSD health check ensures a further trouble-free operation and the reliability of the existing telephone switches. Therefore, SilverEngine recommends the regular use of the EWSD Health Check at all EWSD based telephone switches of the network operator.

The EWSD Health Check includes an automated, in-depth analysis of the EWSD hardware and software used as well as the associated operating technology. The basis for this are the system-specific alarm and archive files as well as the diagnostic procedures implemented in the EWSD. The results are analysed and evaluated tool-based by SilverEngine experts.

Based on the data obtained, the current system status is classified and documented. In a joint final discussion, the result is presented and a recommendation is given as to which regular cycle a basic system review should be carried out.

SPECIFICATIONS

At the beginning of the EWSD health check all relevant data of the telephone switch are saved, stored and structured by the tool "PConEngine" developed by SilverEngine.

With these processed data it is then possible to execute queries via the implemented EWSD-database within a very short time.

Optionally, the existing system documentation is checked and compared with the actual used hardware and firmware. This includes an on-site visit with an optical, qualitative condition assessment of all hardware and cabling.

In the next step, all central and peripheral system units, in coordination with the customers, are thoroughly tested and diagnosed.

As an option, the current state of the major customer connections can be checked and evaluated (primary multiplex connections).

At the end all collected data are tool-based analysed and summarized into a final customer report.

In a joint final interview, the results are presented in detail and discussed together.

The company SilverEngine then classifies the system state and gives a recommendation on how to handle detected system errors and in what cycles the health check should be all for this operator.

PRICES

We offer a standard price per exchange for the base package and prices for the optional packages.

For a quote or more information please contact:

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